

## **POLICY STATEMENT**

### **QUALITY POLICY**

The objective of LSE Building Preservation Limited t/a MacLennan is to supply products and services that are fit for purpose and have the desired quality in accordance with customer requirements and specifications and any other applicable requirement.

The Company shall identify and monitor issues (both external and internal) which could impact adversely on our customers or our strategic direction.

We shall listen to the needs and expectations of our customer, whilst also identifying any risks and opportunities that may affect our ability to consistently provide a service that meets customer and applicable statutory and regulatory requirements.

LSE Building Preservation Limited recognises that the disciplines of quality, health and safety and environmental management are an integral part of its management function. The Company views these as a primary responsibility and, by adopting appropriate Quality standards, to be the key to good business.

The Company's Quality Policy calls for continual improvement in its quality management activities and business will be conducted according to the following principals:

We will:-

- Comply with all applicable statutory laws and statutory regulations.
- Follow a concept of continuous improvement and make best use of its management resources in all quality matters.
- Communicate its quality objectives and its performance against these objectives throughout the Company and to interested parties.
- Take due care to ensure that activities are safe for employees, associates and sub-contractors and others who come into contact with our work.
- Work closely with our Customers and Suppliers to establish the highest quality standards.
- Adopt a forward-looking view on future business decisions which may have quality impacts.
- Train our staff in the needs and responsibilities of quality management.

To achieve this high quality standard, MacLennan is totally committed to our quality management system which meets the requirements of ISO 9001:2015. The Managing Director has day to day operational responsibility for the Quality Management System which is integrated into our business processes.

This policy is a controlled document and shall be reviewed and amended, where applicable, to ensure that it remains relevant to the Company's business.

Signed :-



Chairman

Date :- 08/01/2025